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File Edit View Go

Address <http://www.xxxxxxx.com>

Stop

Date	Retailer	Merchandise	UPC	Price	Return It
01/01/00	Books.com	How to...	123456789	29.95	<input type="checkbox"/>
01/15/00	Books.com	Why I Oughta...	987654321	39.95	<input checked="" type="checkbox"/>
	Music.com	Ballads by Russell	0101100110	4.99	<input checked="" type="checkbox"/>
	Music.com	Kantankerous Kevin	1010101010	4.99	<input checked="" type="checkbox"/>
03/16/00	Wine.com	1967 Napa Merlot	000000111	200.00	<input type="checkbox"/>

101

Transaction History For User: Brian Sxxxxxx

Process Return As Indicated

Name _____ Account _____
Address 1 _____ Address 2 _____
City _____ State _____
Zip _____

108

Detailed Description

Kantankerous Kevin
"Straight From Chi Town"
Track 01
Track 02
Track 03
⋮

104

Add Selected Items To Returns List

102

(Click here to review and edit Returns List)

It's Faster with One-Click

Leave the work to us,
Use One-Click Returns

User: Brian Sxxxxxx
Account: **** * 1234 103b 103a

Verify One-Click Settings 103c

More on One-Click Returns 103d

103

FIG. 1A

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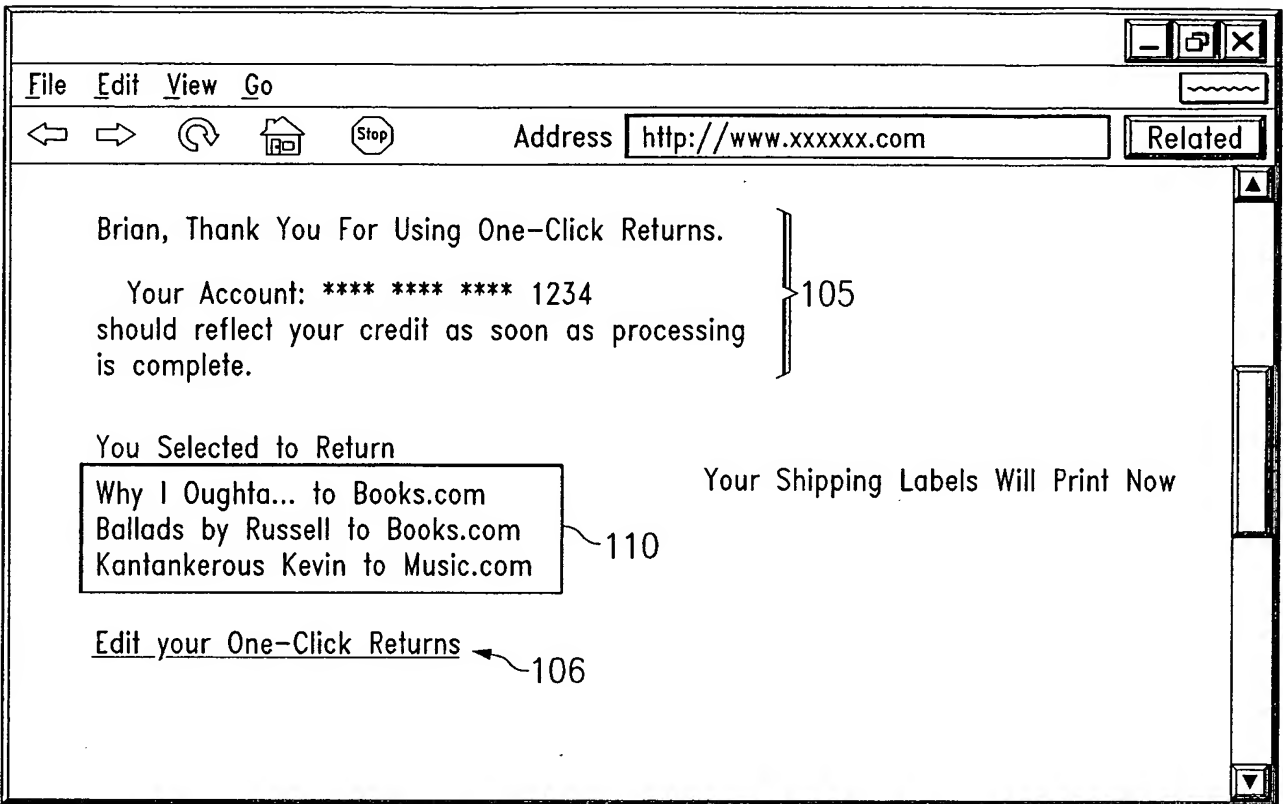


FIG. 1B

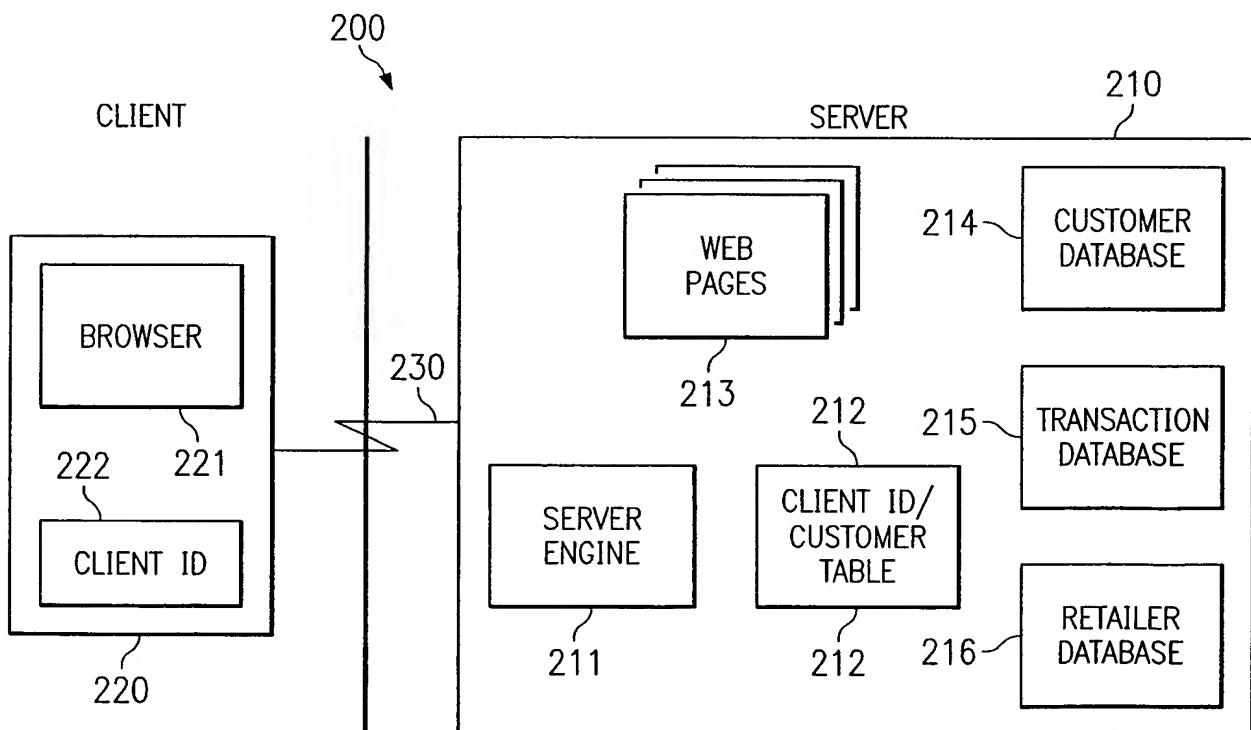


FIG. 2

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FIG. 3

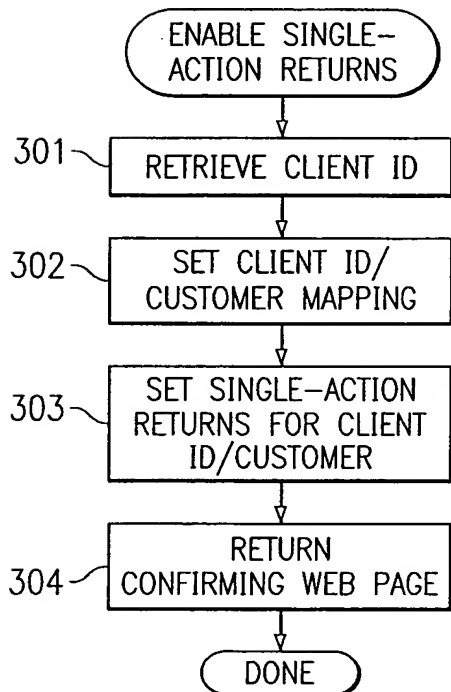


FIG. 4

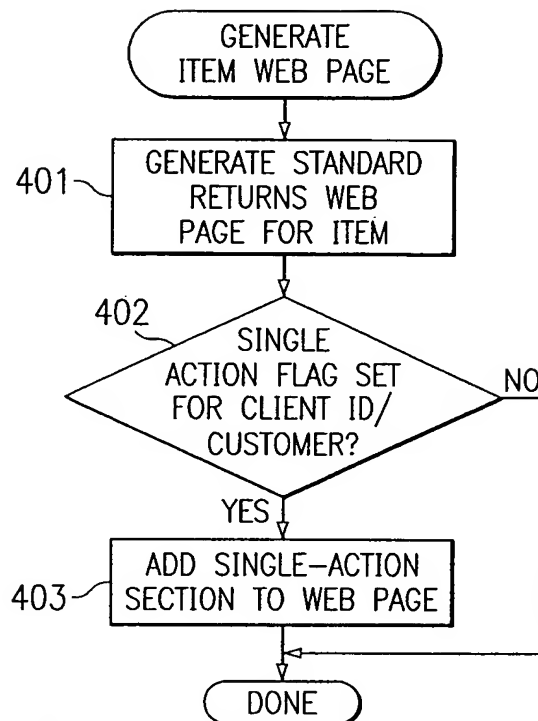
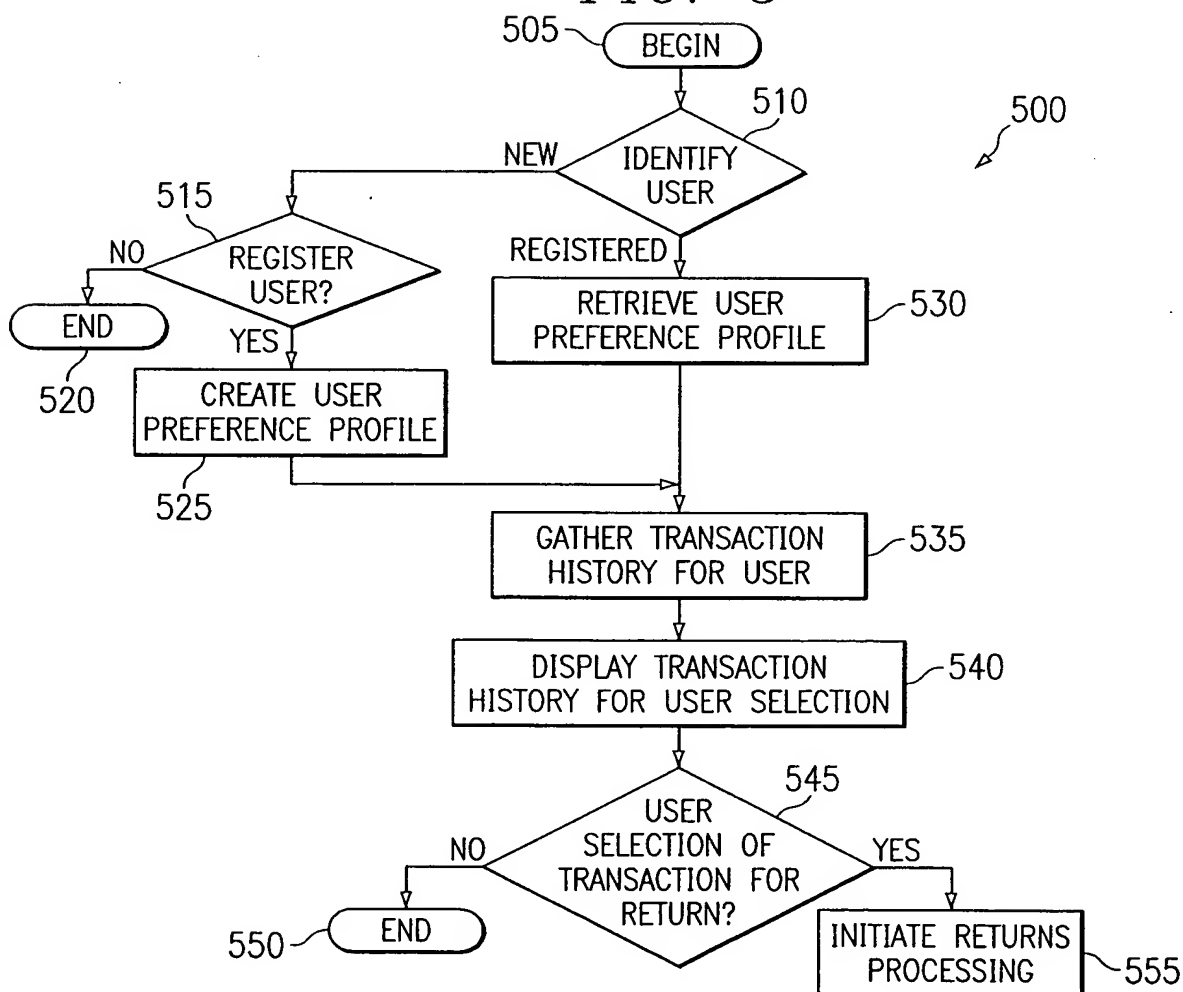


FIG. 5



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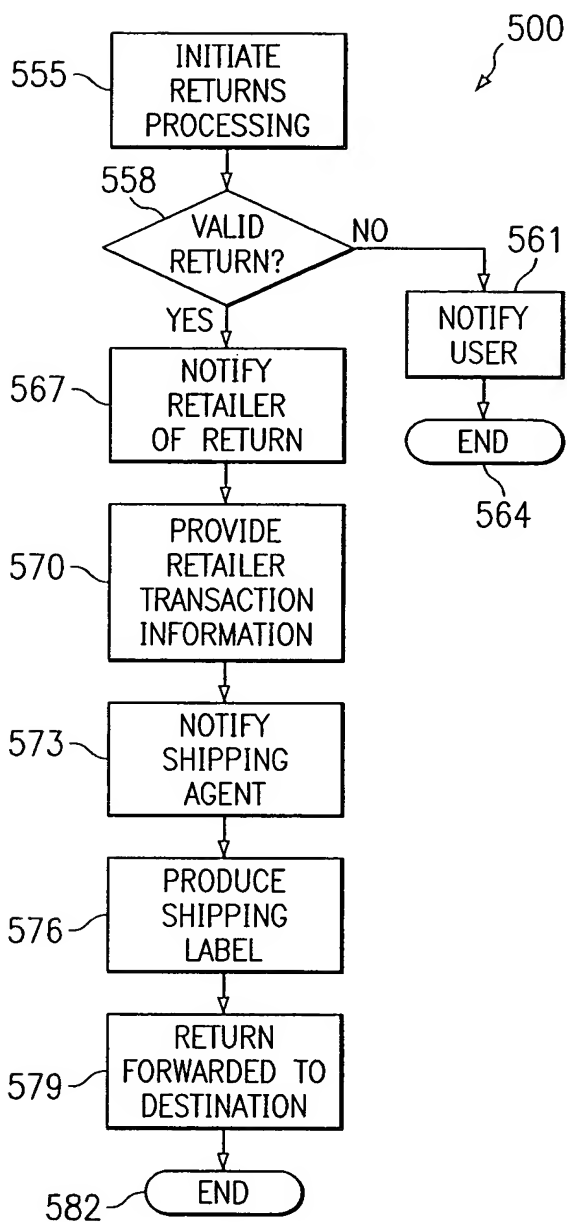


FIG. 6A

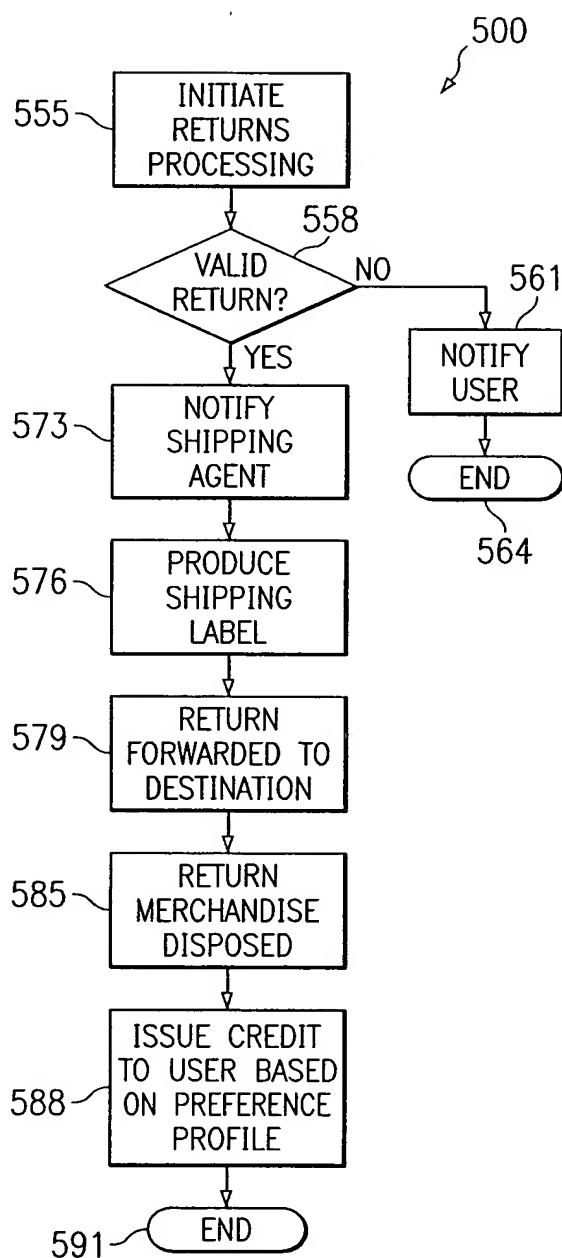


FIG. 6B

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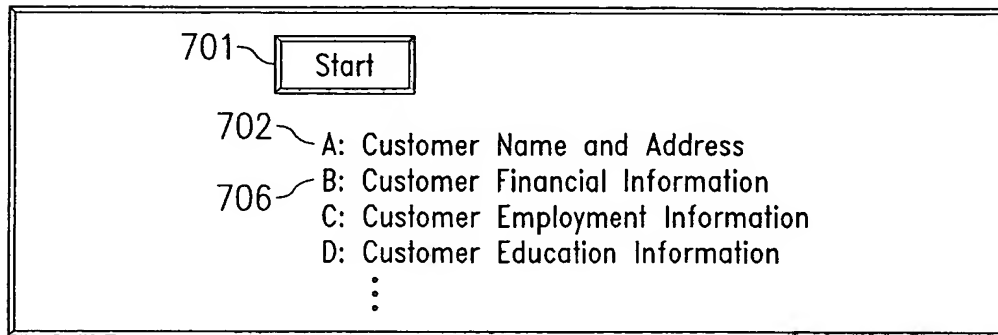


FIG. 7A

702 A: First Name : 703a
M.I. : 703b
Last Name : 703c
Street : 703d
City : 703e
State : 703f Zip : 703g

704 Next 705 Previous

706 B: Customer Financial Information
C: Customer Employment Information
D: Customer Education Information
⋮

FIG. 7B

702 A: Customer Name and Address

706 B: Net Worth:
Annual Income:
Spouse's Annual Income:
Other Income:

704 Next 705 Previous

C: Customer Employment Information
D: Customer Education Information
⋮

FIG. 7C